

Auto Distribution of contents to Social Media

www.AnswerCart.com

1. General Information

The purpose of this document is to define the process of the Auto distribution of community content to Social Media using Twitterfeed.

1.1.Intended Audience

This document is intended for community administer and other IT professionals responsible for integrating the internal process with AnswerCart community product.

2. Automatic feed with Twitter Feed

To post automatic feeds on Facebook/LinkedIn/Twitter, you can use any online feedburner/feed-distributer or use twitterfeed describe in this document.

2.1. RSS configuration with Twitter Feed

2.1.1. SignUp/Login at TwitterFeed

Login with your Twitter feed account to <u>http://twitterfeed.com/</u> or Register with Twitter feed account. Twitterfeed allows to login via google, yahoo and linkedin also.



2.1.2. Create a new Feed

Once we create an account we can create a feed each for questions, articles and jobs distribution.

Step 1: Create Feed	Step 2: Configure Publishing Services	Step 3: Done
Logged in successfully		
Step 1: Name Feed & Add So	purce URL	
Feed Name My Feeds Blog URL or RSS Feed URL (he	lp)	
 http://community.example. Active Feed parsed OK 	com/feed/questions.rss	test rss feed
► Advanced Settings		

Write the feed name and test the RSS Feed URL that you want to publish on your page.

Step 1: In the community admin tag > Important Links >

Step 2: Pick the feed i.e. questions, articles or jobs...

• RSS Feed for Questions:-

<u>http://community.example.com/feed/questions.rss</u> (assuming example.com is the website name)

- RSS Feed for Articles/Blogs (applicable only if Articles feature is enabled):http://community.example.com/feed/articles.rss
- RSS Feed for Jobs (applicable only if Jobs feature is enabled):-<u>http://community.example.com/feed/jobs.rss</u>

Note: You can add only one RSS feed at a time

2.1.3. Advance setting



- 1. How your post will look on Facebook (recommended value: default).
- 2. Frequency of your post (default is 30 min, we recommend to keep it at 6 hrs which allows max 1 post is distributed in 6 hours).
- 3. Number of post at time (fault is 1 and is recommended value is also 1).
- 4. shorten link- You can choose your bit.ly account or other option in the field (recommended value: default).
- 5. You can add a static image for your LinkedIn account (recommended value: default).
- 6. This information (title, description, thumbnail) is selected automatically by the Facebook Graph API, we can't control by ourselves (recommended value: default).
- 7. Post your feed according in date wise (recommended value: default).
- 8. Prefix post useful for twitter (recommended value: default).
- 9. Suffix post useful for twitter (recommended value: default).
- 10. Post can be filter according to your keywords (recommended value: default).

2.1.4. Select your Social Media

Select your preferred Social Media for publishing your post. You should be the admin of the facebook page, linkedin page or twitter handle.

Step 1: Create Feed	S	tep 2: Configure Publishing Services
Feed was successfully created.		
Available Services		
Twitter		
Facebook		
Linkedin		
LinkedIn Company Page		
App.Net		
All Done! Back to Step 1		

- Twitter Integration at section **2.1.4.1**.
- Facebook Integration at section **2.1.4.2**.
- LinkedIn Integration at section **2.1.4.3**.

2.1.4.1. Twitter Integration

Step 1:	Create Feed	1	Step 2: Conf	igure Publishing Services
Choos 1. Pre T 20	se existing Twitt eviously Authenticated witter Account Dr Authenticate new Tw B Authent Usin	er Acco Twitter Acco itter Accou itter Accou g OAuth	ount or Auth counts: nt witter	nenticate a new account
UTM Tag	js			
Source:	twitterfeed			
Medium:	twitter			
Campaign	r 🗌			
Optional	Tags			
Term:				
Content:				

Step 1: Select service as Twitter.

Step 2: Authenticate Twitter account as shown in the above image.

Step 3: Login to twitter account and authorize app.

2.1.4.2. Facebook Integration

Step 1: Create Fee	id /	Step 2	Configure Publishing Service	Step 3: Done
Choose existi	ng Facebook	Account	or Authenticate a ne	ew account
1. Previously Aut	nenticated Facebo	ok Accounts		
Facebook Acco	unt 🗸			
2 Or Authentic	ate new Facebook	Account		
f Connec	t with Facebook			
UTM Tags				
Source: twitterfeed				
Medium: facebook]		
Campaign:				
Optional Tags				
Term:				
Content:				

Create Service Cancel

Step 1: Select service as Facebook (section 2.1.4)

Step 2: Authenticate Facebook account as shown in the above image.

Step 3: Login to account and authorize app, and you will get the following -



Step 4: Choose the page (facebook page) at the bottom or individual timeline at 1. You can choose once one in one go.

Step 5: Repeat the process for multiple facebook target.

Note: The Facebook page have 2 month of validation, you need re-subscribe the service every 2 month. Recommend to validate at the start of every month.

2.1.4.3. LinkedIn Integration

Creating new Service publishing to Linkedin

Step 1: Create Feed	Step 2: Configure Publishing Services	Step 3: Done
Choose existing Link 1. Previously Authenticated LinkedIn Account 2 Or Authenticate new L in LinkedIn	edIn Account or authenticate a new ac	count
UTM Tags		
Source: Word I hink Medium: linkedin		
Campaign:		
Optional Tags		
Term:		
Content:		

Create Service Cancel

Step 1: Select service as LinkedIn (section 2.1.4)

Step 2: Authenticate LinkedIn account as shown in the above image.

Step 3: Login to account and authorize app, and will get the option to select the LinkedIn Company Page and timeline.

Step 4: Choose the page (LinkedIn page) at the bottom or individual timeline at 1. You can choose once one in one go.

Step 5: Repeat the process for multiple LinkedIn target.

2.2.1. Service starts successfully

Congratulations!

congratulations, you have	successionly configured a feed:
 Name: My Feeds 	
 URL: http://feeds. 	ima
 Active: Yes 	
Publishing to:	
Facebook - Act (Act	ive)
LinkedIn Company Page (Active)	
Linkedin (Active)	

3. Multiple Feed for Multiple Source (Important)

In one step we can only distribute one feed i.e. questions, now if we need to distribute the articles/blogs we can repeat the process i.e. 2.1.2. to 2.1.4.

4. Facebook Account reactivation (Important)

The Facebook page have 2 month of validation, you need re-subscribe the service every 2 month. Recommend to validate at the start of every month.

Step 1: Login to twitterfeed - <u>https://twitterfeed.com</u>
Step 2: Once your login is successful go to "account" at top right or click <u>https://twitterfeed.com/account</u>
Step 3: Goto "<u>my Facebook connections</u>" or <u>http://twitterfeed.com/service_tokens</u>
Step 4: Refresh all tokens one by one, including the company page.
Step 5: Verify if all services are active (need to be done for each feed i.e. question/article/job) i.e. edit your feed(s)...
Step 6: If any of the social media channel is not active make it active and proceed.

Feed Publishing				
Step 1: Create Feed	Step 2: Configure Publishing Services	Step 3: Done		
Service created successfully.				
Active Services				
Facebook - Expires 20	016-10-23 11:12:32]	C Active		
LinkedIn Company Page		Active		
Linkedin		Active		
Twitter -		Active		